

Privacy and dignity at the Royal National Hospital for Rheumatic Diseases NHS Foundation Trust

Our commitment

Our commitment to patients is that we respect all aspects of their privacy and dignity. All our patients should feel that the care and treatment given at our hospital is delivered with compassion and equality. We listen to your comments and commit to act upon them as appropriate. Our patients have the right to be involved in all aspects of their care and are encouraged to question anything they do not understand or agree with, in the knowledge that this will not affect their treatment or care.

Improving your privacy and Dignity within our wards

The RNHRD is compliant with the standards set by the Department of Health to deliver same sex accommodation, bathrooms and toilets, and has recently been working to further improve privacy in the ward areas based on the principles of good practice.

This is just the start of a continued programme for the RNHRD in its ongoing commitment to providing privacy, dignity, and respect for our patients. The RNHRD is also actively involved in the local BANES Privacy and Dignity group.

Contacting us via Patient Advice Liaison Service (PALS)

PALS provide support and guidance for patients and their carers or those wishing to find more information about the hospital and can be contacted on 01225 473424

The NHS is dedicated to providing every patient with the same sex accommodation. More information about privacy and dignity can be found on the NHS South West website at <http://www.southwest.nhs.uk/deliveringsamesexaccommodation.html>



Kirsty Matthews
Interim Chief Executive