

25th March 2009

PRESS RELEASE

High level of job satisfaction reported by staff at the RNHRD NHS FT

The Royal National Hospital for Rheumatic Diseases (RNHRD), also known as the Min, today welcomed the findings from the Healthcare Commission's 2008 National Staff Survey which finds a high level of job satisfaction in staff working at the Trust.

The survey found the RNHRD is among the top Trusts in the country for the availability of hand washing materials for staff, patients and visitors to the Trust.

"The RNHRD takes patient safety seriously. We have an excellent track record in infection prevention and control, and it's only through the commitment of our staff that we can achieve this." said Peter Hill, Chief Executive at the RNHRD.

The RNHRD was also amongst the top 20% of Trusts in the country for; staff working in a well structured team environment, good communication between senior management and staff, and that healthcare professionals and managers in non-clinical roles working well together.

"One of the key strengths in this hospital is team work. Every member of staff, whether they are clinical or support staff, contributes to positive patient experience and high quality care provided at our hospital." continues Peter.

"The RNHRD consistently achieves high scores in patient satisfaction surveys and the attitude of our staff underpins this success."

The purpose of the survey is to encourage NHS employees to provide feedback on their experiences at work and their work environment. The results of which are used to inform improvements in working conditions and practices.

This is the sixth annual survey of staff in the NHS, and was carried out by the Healthcare Commission between October and December by 160,000 workers from all 390 NHS Trusts.

ENDS

Press contact: Emma Mooney 01225 465 941 ext 211
Emma.mooney@rnhrd.nhs.uk

Notes to editors

- The RNHRD NHS Foundation Trust is a national hospital specialising in complex rheumatology and rehabilitation. Services include
 - General and specialist rheumatology
 - Neuro rehabilitation
 - Chronic Pain management
 - Chronic Fatigue Syndrome/ME
 - www.rnhrd.nhs.uk
- www.healthcarecommission.org.uk